



Bless This Mess

CLEANING & CONCIERGE

Welcome to the Team

We look forward to having you apart of the Bless This Mess Cleaning and Concierge team! Below is some important information to get you started.

Your pay rate goes by the short-term rental. Your wages are processed every Friday for the week prior, Monday through Sunday.

We use the app Resort Cleaning for your schedule. You will get an invite code via text to your phone. Once you are set up we will begin to assign you short term rentals.

We ask that you provide all of your own cleaning supplies, a broom, and a mop. We don't expect you to tote around a vacuum, so we ask all client to have one at the STR. This also ensures there isnt' any cross contamination.

We are a Christian based company and ask that you keep this in mind when you are going to these properties. We hold our values strong and want to make sure you are representing the company as so. This also goes to you with the fact that if you ever need prayer or you're having a hard time we are here for you. We ask that you wear the uniform shirt we will provide you as well as black scrubs, yoga, and/or workout pants and tennis shoes.

Warmest Welcome,

Kimberly



@blessthismesscleaning71823

 @Blessthismesscleaningandconcierge



706 514 1109



www.blessthismesscleaningllc.com



Blessthismesscleaning71823@gmail.com



Bless This Mess
CLEANING & CONCIERGE

Apps We Use



For communication we use WhatsApp. It's encrypted to ensure all messages, and calls are secure. It allows us to create groups, send photos, call, video chat, send documents, etc. We will create a group with both owners, so you always have someone to assist you. We will also put you into a group with all of the cleaners of Bless This Mess Cleaning and Concierge LLC. This group is to share cleaning tips, prayers, and assistance with a specific cabin if needed.



For scheduling we use Resort Cleaning. It's user friendly. You're able to see your schedule, mark off days you're not available to work, upload photos, add notes when supplies are low, press start when you begin your clean, and complete when you are finished. It's a great asset to our company and we couldn't do what we do without it. And the best part is it's free. We will send you an invite. Just a tip, make sure the photos are uploaded before hitting complete. All notes are for the client, so please be aware before uploading notes. If it's something that is broken, damaged, or something we need to address first please send in your WhatsApp group first and we will inform if it needs to be placed in the notes section.

YAY!



A
P
P
S

"WOW"

Our clients are the reason we work; we want to keep them and their guests happy and coming back for more. "WOW's" are our way of guaranteeing our clients are happy.

We want our clients' guests arriving and saying "WOW!!!"

Below is a list of extra tasks to ensure that "WOW" we're seeking:

- Organizing the infamous "Tupperware" drawer
- Cleaning any glass doors and/or windows
- Cleaning out under beds
- Organizing cluttered areas (kitchen cabinets, kids play areas)
- Spot cleaning walls
- Remove cobwebs
- Cleaning grills

Use your initiative, get creative, think of things you would want done if you were a guest!

For a complete breakdown of cleaning tasks please refer
to your provided Cleaning Checklist

CLEANER PRICE LIST



TURNOVER CLEAN

- 1 Bedroom
 - 2 Bedroom
 - 3 Bedroom
 - 4 Bedroom
 - 5 Bedroom
- \$75-\$100
 - \$100-\$150
 - \$125-\$300
 - \$150-\$350
 - \$175-\$400

TURNOVER DEEP CLEAN

- 1 Bedroom
 - 2 Bedroom
 - 3 Bedroom
 - 4 Bedroom
 - 5 Bedroom
- \$150-\$200
 - \$200-\$300
 - \$250-\$600
 - \$300-\$700
 - \$350-\$800

ADDITIONAL SERVICES

- Pickup & Dropoff
 - Propane Swap
 - Trip Charge
 - Package Delivery
- \$30
 - \$30
 - \$30+cost
 - \$30

These prices can vary depending on #of beds, square footage, and hot-tub. We do accomodate bigger STR's. This price sheet is just a start to get an idea of our prices.

Turnover Cleaning Checklist

BATHROOM(S)

- ☐ Spray mold cleaner on any dark spots
- ☐ Spray and clean mirrors, sink, and bath tub
- ☐ Clean shower glass & framing
- ☐ Spray and wipe cupboard doors
- ☐ Garbage emptied and wiped down
- ☐ Towels and mats hung pretty (hotel-look)
- ☐ Wipe top, sides, lid, seat, rim, and base of toilet
- ☐ Scrub toilet bowl with brush and flush
- ☐ Replace any amenities

DUSTING & BEDROOM(S)

- ☐ Dust all surfaces
- ☐ Dust outlets and light switches
- ☐ Dust window sills and seals
- ☐ Clean all mirrors
- ☐ Make beds and tidy bedrooms
- ☐ Dust fans
- ☐ Wash & replace linens-hospital bed corners
- ☐ Replace any amenities

KITCHEN

- ☐ Put any dishes in the dishwasher and run cycle
- ☐ Wipe down all cupboard doors
- ☐ Wipe down all bench tops and tables
- ☐ Wipe splash back
- ☐ Wipe stovetop and inside oven door
- ☐ Clean inside microwave
- ☐ Wipe fridge, dishwasher, microwave doors
- ☐ Wipe down appliances, empty toaster crumbs
- ☐ Clean and polish sink
- ☐ Garbage emptied and wiped down
- ☐ Check cupboards & utensils for missing items
- ☐ Replace any amenities

FLOORS

- ☐ Move chairs away from tables
- ☐ Vacuum floors (Please move items if needed)
- ☐ Mop all hard floors and shower floors
- ☐ Remember behind doors and in corners

PORCHES/HOTTUBS

- ☐ Blow/Sweep of dust, dirt, leaves, and/or pollen
- ☐ Wipe down any porch furniture
- ☐ Maintain hot-tub and drain and refill as needed

Turnover Deep Cleaning Checklist

BATHROOM(S)

- ☐ Spray mold cleaner on any dark spots
- ☐ Spray and clean mirrors, sink, and bath tub
- ☐ Polish shower glass & framing with glass cleaner
- ☐ Spray and wipe cupboard doors
- ☐ Garbage emptied and wiped down
- ☐ Towels and mats hung pretty (hotel-look)
- ☐ Wipe top, sides, lid, seat, rim, and base of toilet
- ☐ Scrub toilet bowl with brush and flush
- ☐ Descale shower head(s) with vinegar
- ☐ Scrub grout
- ☐ Clean toilet brush holder

FLOORS

- ☐ Move chairs away from tables
- ☐ Vacuum floors (Please move items if needed)
- ☐ Mop all hard floors and shower floors
- ☐ Remember behind doors and in corners
- ☐ Vacuum and mop under couches
- ☐ Vacuum cushion covers

PORCHES/HOTTUBS

- ☐ Blow/Sweep of dust, dirt, leaves, and/or pollen
- ☐ Wipe down any porch furniture
- ☐ Drain and refill hottub

KITCHEN

- ☐ Put any dishes in the dishwasher and run cycle
- ☐ Wipe down all cupboard doors
- ☐ Empty and clean out refrigerator
- ☐ Clean dishwasher - run on empty with 1c. vinegar
- ☐ Clean oven and racks
- ☐ Wipe down all bench tops and tables
- ☐ Wipe splash back
- ☐ Wipe stovetop and inside oven door
- ☐ Clean inside microwave
- ☐ Wipe fridge, dishwasher, microwave doors
- ☐ Wipe down appliances, empty toaster crumbs
- ☐ Clean and polish sink
- ☐ Garbage emptied and wiped down
- ☐ Wipe top of fridge down

DUSTING & BEDROOM(S)

- ☐ Dust all surfaces
- ☐ Dust outlets and light switches
- ☐ Dust window sills and seals
- ☐ Clean all mirrors
- ☐ Make beds and tidy bedrooms
- ☐ Dust fans
- ☐ Check for cobwebs
- ☐ Dust baseboards
- ☐ Spot clean doors and door frames

Unit Turnover Checklist

START HERE

1. Do initial inspection for anything broken, damaged, or items left by guests.
2. Get all used linens and towels and start in the washer. Put in dryer and make beds/stock towels in bathroom once dry.
3. Check the hottub and drain if needed. Add chemical.
4. Start dishwasher if not started and unload when finished.

VANITY, SINK, MIRROR

1. Spray and wipe mirror, ensure no streaks are left
2. Spray and wipe entire vanity and cabinet surfaces (in/out)
3. Spray and wipe sink and faucet. Use SOS pad if necessary. Polish faucet with dry microfiber cloth.
4. Wipe light fixture, towel racks, TP holder, door.

NO
STREAKS
PLEASE

REPEAT FOR
MULTIPLE
BATHROOMS

TOILET + VENTS

1. Spray and wipe entire toilet; ensure to remove any buildup around lid hinges, lips, under seat, toilet base.
2. Place bowl cleaner in toilet, scrub with toilet brush, flush.
3. Remove dust from vent.
4. If there is TP in holder, neatly fold into triangle

TUB + SHOWER

1. Spray and wipe tiles with glass cleaner - oven cleaner if extremely soiled.
2. Spray any moldy spots with treatment.
3. Use SOS pad to remove hard water stains from fixtures. Use dry microfiber cloth to polish.
4. Spray and wipe tub with glass cleaner. If there is soap scum, use SOS pad to scrub clean. Rinse with water and dry microfiber cloth.

KITCHEN

1. Work top-bottom, L-R.
2. Spray and wipe cabinets, inside and out. Use oven cleaner for extreme cases - this does **NOT** apply to painted cabinets.
3. Spray and wipe dishwasher door (inside and out). Run 'rinse' cycle.
4. Ensure to clean out any drawers.
5. Spot clean walls+ backsplash.

OVEN + STOVE

1. Scrub element dishes, oven rack, and temperature dials with SOS pad. Set aside.
2. Spray and wipe interior and exterior of oven. Be sure not to miss exhaust hood.
3. Use razor to remove any left behind burnt on food spots.
4. Replace oven racks, temperature dials, elements.
5. Spray, wipe, and polish sink with stainless steel polish.

REMEMBER
TO TAKE
WATER BREAKS

FRIDGE

1. Pull out drawers, glass shelving, and interior shelf 'barriers' - spray and wipe clean, set aside.
2. Use hot water and clean out freezer and inside of fridge.
3. Replace drawers, shelving, and interior shelf 'barriers'.
4. Spray and wipe exterior of fridge - use oven cleaner for extreme cases.

BALCONY

1. Clean glass doors using same techniques as windows.
2. Vacuum and clean tracks.
3. Sweep balcony.
4. **Never throw debris off balcony.**
5. For pigeon droppings scrape and splash with water and mop (use alternate mop).

YOU'RE
DOING GREAT
KEEP GOING!

ALMOST
DONE!

LIVING SPACES

1. Spray and wipe light switches, power outlets, thermostat.
2. Spot clean doors, and inside/outside of closets.
3. Spray and wipe radiators.
4. Spray and wipe front door frame. (Dirt builds up here)
5. Clean vent for HVAC room - remove to scrub if necessary.

WINDOWS

1. Spray with glass cleaner and squeegee.
2. Remove panels where possible. Be sure to put them back in the same order you took them out.
3. Use a microfiber cloth to remove 'bulk' of dirt, squeegee, and polish clean with a clean, dry microfiber.
4. Vacuum, spray and wipe tracks.

VACUUM + MOP

1. Go through unit and pick up any large debris.
2. Start at back of unit and vacuum your way through; be sure not to miss corners, edges, behind doors, under radiator.
3. Vacuum ceiling vents - dust build up around vent
4. Pull out fridge + stove, vacuum and mop underneath.
5. Mop your way out the door. Use microfiber cloth to pick up pesky hair/dirt that may appear.

YOU'RE A
SUPERSTAR!



Bless This Mess
CLEANING & CONCIERGE